

**NEW MARLBOROUGH, MASSACHUSETTS**  
807 Mill River Southfield Road, Mill River, MA 01244

## **FAQ**

*Who do I call to report a pothole or other road defect?*

The Highway Department tries to stay on top of conditions on all town roads. However New Marlborough has over 80 miles of town roads. If you notice a pothole or other road problem, please call the Highway Department at (413)229-8165. Please leave a message on the answering machine, as the Highway crew is usually out of the garage.

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*Do I need a permit to put a new driveway in off a New Marlborough Road?*

Yes. New Marlborough requires a permit from the Highway Superintendent for all new curb cuts and driveways off of Town Roads. A curb cut permit application can be download from this website or picked up at the Town Hall. The application will be reviewed by the Highway Superintendent, 911 Coordinator and the Board of Selectmen.

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*Does the town provide winter sand for residents to use on their driveways/walkways?*

Yes. A small quantity of Winter Sand can be picked up at the Highway Department. This sand is supplied for New Marlborough residents only for use on their own driveways. **NO SNOWPLOW CONTRACTORS.** Sand must be shoveled into 5-gallon or smaller pails and there is a limit amount of sand per time. Please do not shovel sand directly into the back of a truck.

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*A tree has fallen down. Who do I call?*

Trees on public property are removed when they are a danger to people or property. Call the Tree Warden, Larry Davis (413-229-3056) to notify him of a fallen tree or the Highway Department (413-229-8165). If a tree has fallen on utility wires, please also report it to National Grid at (800) 465-1212. If a tree has taken down utility lines, please call the New Marlborough Police Department at (413) 229-8161 to report.